

Website Terms and Conditions

Effective Date: October 2024

1. Introduction

Welcome to www.positiveneil.com ("Website"). These Terms and Conditions govern your use of this website, operated by Jordan Enterprises Ltd t/a Positive Neil Coaching & Training, Company Number 10337974, 20-22 Wenlock Road London N1 7GU. By accessing or using this Website, you agree to be bound by these Terms. If you disagree with any part, please discontinue use immediately.

2. Intellectual Property Rights

All content, trademarks, logos, and intellectual property displayed on this Website are owned by or licensed to Positive Neil. You are granted a limited license to view, download, and print pages for personal use only and may not use any content for commercial purposes without prior written consent.

3. User Conduct

You agree to use the Website only for lawful purposes and in a way that does not infringe the rights of or restrict the use of the Website by others. Prohibited behaviour includes, but is not limited to, the following:

- Harassing or causing distress or inconvenience to any other user.
- Transmitting obscene or offensive content.
- Disrupting the normal flow of communication within this Website.

4. Privacy Policy

Our Privacy Policy, which details how we handle your personal information, is incorporated into these Terms and Conditions. By using this Website, you consent to our data collection and use as described in our Privacy Policy <https://positiveneil.com/wp-content/uploads/2024/10/Website-Privacy-Policy.pdf>.

5. Limitation of Liability

While we strive to ensure that the information provided on this Website is accurate, we do not guarantee the accuracy, reliability, or completeness of any content. To the fullest extent permitted by law, Positive Neil will not be liable for any indirect, consequential, or incidental damages arising from your use of the Website.

6. Third-Party Links

This Website may contain links to third-party websites. These links are provided for convenience only. We have no control over and accept no responsibility or liability for the content, policies, or practices of any third-party websites.

7. Governing Law

These Terms and Conditions are governed by and construed in accordance with the laws of England and Wales. Any disputes arising shall be subject to the exclusive jurisdiction of the courts of England and Wales.

8. Changes to Terms and Conditions

We reserve the right to modify these Terms and Conditions at any time. We will update this page with any changes. Your continued use of the Website following any changes constitutes acceptance of the updated Terms.

9. Contact Us

If you have questions or concerns regarding these Terms and Conditions, please contact us at hi@positiveneil.com.

10. Refund Policy

Refund Policy for Positive Neil Coaching Services

At Positive Neil, we are committed to providing high-quality coaching and resources to support your personal and professional growth. Please review our refund policy below for each of our services:

One-Off Clarity Call

Due to the nature of this one-time service, no refunds are available.

Newsletter Subscription

Your subscription is billed monthly. You can cancel at any time, and no refunds will be issued for payments already processed.

3-Month and 12-Month Coaching Programmes

We are confident in the value of our coaching programmes. That's why we offer a **30-day money-back guarantee**:

- If you feel the programme isn't right for you within the first 30 days, you may request a full refund by sending an email to hi@positiveneil.com
- Refunds will not be issued after 30 days from the programme start date.

If you have any questions or require assistance with cancellations or refunds, please contact us directly at hi@positiveneil.com

We're here to help you on your journey to greater peace and fulfilment.

